

## Self-Gov - Medicine, State Board of Medical Licensing

### Description:

Idaho Board of Medicine protects the public safety through licensing, regulation and discipline of health care professionals.

### Major Functions and Targeted Performance Standard(s) for Each Function:

#### 1. Licensing

- A. Renewals processed in 50% of current timeframes, application process time reduced.

Actual Results			
1996	1997	1998	1999
days 10	days 10	days 10	days 10
Projected Results			
2000	2001	2002	2003
days 10	days 5	days 5	days 5

- B. Temporary hires and associated costs reduced or eliminated.

Actual Results			
1996	1997	1998	1999
	\$2,123	\$4,203	\$1,870
Projected Results			
2000	2001	2002	2003
no change	-30%	-30%	-60%

- C. 100% of requests for Patient Freedom of Information responded to in 72 hours.

Actual Results			
1996	1997	1998	1999
Projected Results			
2000	2001	2002	2003
72 hours	72 hours	72 hours	72 hours

#### 2. Regulation

- A. Paperwork reduced, work space enhances work flow.

Actual Results			
1996	1997	1998	1999
	85% noncomputer	85% noncomputer	85% noncomputer
Projected Results			
2000	2001	2002	2003
75%	70%	65%	60%

- B. Staff 100% trained within functional area.

Actual Results			
1996	1997	1998	1999
Ongoing	Ongoing	Ongoing	Ongoing
Projected Results			
2000	2001	2002	2003
Ongoing	Ongoing	Ongoing	Ongoing

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C. Record storage cost reduced by 30%.

Actual Results			
1996	1997	1998	1999
	\$1,343	\$1,493	\$2,493
Projected Results			
2000	2001	2002	2003
\$1,520	-30%	-30%	-50%

3. Discipline

A. No more than 10% increase in complaint resolution time frames.

Actual Results			
1996	1997	1998	1999
124.6 (+15%)	137 (+10%)	206 (+50%)	212(+6%)
Projected Results			
2000	2001	2002	2003
Net 10%	Net 10%	Net 10%	Net 10%

B. Prelitigation and discipline demands met, no supplemental required.

Actual Results			
1996	1997	1998	1999
	\$30,000	no supplemental	no supplementa
Projected Results			
2000	2001	2002	2003
no supplementa	no supplementa	no supplementa	no supplementa

C. Staffing adequate to meet demands.

Actual Results			
1996	1997	1998	1999
			1 position
Projected Results			
2000	2001	2002	2003
2 positions	0 increase	1 new position	0 increase

### Program Results and Effect:

The ultimate effect of this plan is improved agency function in public protection and effective utilization of this self regulating agency's funds.

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